



# Care Coordinator

**A Care Coordinator is a registered health professional, and someone who can help guide and support your journey across the health and care system, connecting you to the services you may need.**

The Care Coordinator can help if you:

1. Have complex health needs
2. Need extra help managing your health needs
3. See a range of different providers across the healthcare system.

They can monitor and review your health and social needs, working with you and your whānau to create a care plan that suits your lifestyle. This can help everyone know what has been planned and what you should do when you are unwell.

The Care Coordinator service is free, however, when other practice clinicians are also involved in your consultation there may be the usual consultation fee. Please speak to the reception team if you have any questions.

# Your general practice team is growing with new roles to support whānau living well in our community.

**Our practice team will continue to work alongside you and your whānau to provide the best care to meet your needs.**

The new roles\* include a:

- Care Coordinator
- Practice Pharmacist
- Extended Care Paramedic
- Physiotherapist

The services provided by these roles are free for people who are enrolled or are casual patients to the practice. Please note, that when other clinicians at the practice are also involved in your consultation, usual consultation fees may apply.

\*Not all practices will have all the roles mentioned. Reach out to the reception staff to find out which roles will be available.

