



**Mahitahi
Hauora**

About Us

Mahitahi Hauora is Northland's largest Primary Health Entity (PHE).

We pass government funding onto our partner general practices, enabling them to provide care and treatment for the enrolled population of Te Tai Tokerau. We also fund regional health programmes and services in collaboration with communities, iwi, and other health and social care organisations.

OUR VISION

**Healthy whānau,
thriving Northland.**

OUR PURPOSE

**To advocate for, support,
and deliver equitable
primary and community
health care.**



Our Strategic Plan

To sustain develop, strengthen, and improve our primary care network.

Our strategic outcomes are:

1. Sustainable and viable community health care.
2. Develop systems and processes to aid smarter and faster decision-making.
3. Strengthen existing relationships that support our network and partners and develop new ones.
4. Improve access and choice to primary health care.
5. Improve clinical outcomes, overall population health, and whānau experience of care.

Key Focusses of Annual Plan

Starting Well

Immunisations

- Developing a business case for sustainable funding for primary care to deliver immunisations.
- Coordinating the delivery of the System Level Measures.
- Increasing early childhood immunisations among Māori.
- Supporting early referral of hapū māmā and newborn enrolment and enabling quality and continuity of care during pregnancy and postpartum.
- Checking in with paediatric hospital discharges.



Living Well

Supporting General Practice

- Supporting patients who are discharged from hospital enrol with a general practice.
- Coordinating the POADMS programme.
- Improving and supporting practice operations and models of care.
- NGPESI coordination to assist mid-North after-hours care.

Workforce Development

- Implementing the CPCT programme and delivering training.
- Identifying further workforce development initiatives and advocating for funding.
- Facilitating mandatory and elective CME training for healthcare professionals.
- Supporting workforce requirements via locum pool.

Ageing Well

Long-term Conditions

- Providing whānau with the tools to practice self-determined care and management of long-term conditions.
- Increasing access to effective and affordable services in the community.
- Enhancing general practice specialist knowledge and capacity to deliver care.



Mentally Well

Primary Mental Health and Innovation

- Improving data collection processes and data management.
- Ensuring whānau voice drives innovations and improvements.
- Improve access to primary mental health by growing virtual triage services.
- Increasing engagement with NGOs and community organisations to provide a joined-up approach to care.
- Expanding access to Health Improvement Practitioners across Te Tai Tokerau.
- Expanding the availability of alternative, Kaupapa Māori, and wellbeing services to taitamariki across Te Tai Tokerau.
- Establishing a Youth Advisory Group to enable us to actively respond to our Te Tai Tokerau youth voices.

System Enablement

Data & Digital

- Developing CRM that integrates with PowerBI.
- Develop claiming reports for practice within Partner Portals.
- Improving accessibility, navigation and usability of PowerBI.
- Creating an improved population health dashboard.
- Exploring the usage of AI within primary care and in relation to our mahi.

Our Values

TIKA

To be honest, truthful and genuine

We are honest, behave and treat others consistently, are transparent, are trustworthy, and have courage to do the right thing.

PONO

Fairness and integrity

We work towards fairness and equity in all our mahi, we demonstrate integrity in our actions.

AROHA

We respect and care for each other

We show appreciation, compassion, kindness and empathy for others.

KOTAHITANGA

Collaboration and unity

We are all in one 'waka' paddling consistently toward a common purpose.

MANAAKITANGA

Supporting and valuing others

We are caring and supportive.

WHANAUNGATANGA

Relationships, belonging, and inclusion

We value and honour relationships and engagement.

WHAKAMANA WHĀNAU

Empowering whānau

We are strengths-based and put whānau front and centre of everything we do.

WHAKAPAPA

Connection and heritage

We connect with each other and our history.

Whānau working together
for our communities aroha He hauora te taonga
whānaungatanga Tai Tokerau. Northland
improving health equity Mahitahi Hauora